

To all our valued patients,

Due to recent events surrounding COVID-19 (coronavirus) & the recommendation of both the British Columbia College of Dental Surgeons & the College of Dental Hygienists of British Columbia, the college has decided to suspend all non-essential dental services. Accordingly, we at Arista Dental Clinic will not be performing preventive care (hygiene services) for the safety of our patients, team & the community at large.

We hope to offer our complete dental services as soon as possible, but place the safety of our patients, staff & community first & foremost.

We thank you for your understanding & co-operation in this manner & wish each & every one of you to stay healthy & happy.

Sincerely,

Dr. Guillermo Bourget & the Arista Dental Clinic Team

Emergent Care

Emergency dental care is defined as potentially life-threatening conditions requiring immediate management or treatment to address bleeding, severe pain or infection, including:

- Cellulitis as a result of an uncontrolled infection compromising the airway
- Severe uncontrolled hemorrhage (bleeding)
- Trauma to the orofacial complex, especially to facial bones that potentially compromise the patient's airway
- Uncontrolled severe pain
- Uncontrolled infection

Essential (Urgent) Care

Essential care is separate from emergency care & focuses on the management & treatment of conditions that require immediate attention to relieve pain &/or risk of infection. These should be treated as minimally invasively as possible. These conditions would include (but are not limited to):

- Pericoronitis or third molar pain
- Post-operative osteitis (dry socket dressing changes)
- Abscess with localized pain & swelling
- Treatment required before critical medical procedures can be provided
- Dental trauma involving avulsion or luxation of a tooth
- Tooth fracture resulting in pain or causing soft tissue trauma

Non-Essential (Elective) Care

Non-essential care is routine or non-urgent procedures & would include (but are not limited to):

- Recall examinations including routine radiographs
- Routine debridement & preventive therapies
- Orthodontic procedures other than those to address acute issues (e.g. pain, infection, trauma)
- Restorative dentistry (including treatment of asymptomatic carious lesions)
- Aesthetic dental procedures.